

Emergency Preparation for an Earthquake II

How to call the Emergency Services		
1.	For fire, medical emergency or rescue, dial 119	
2.	Clearly and slowly say what the problem is: "Fire/rescue/medical emergency"	
3.	Give the address or location where assistance is required	
4.	Speak in Japanese or English or ask a Japanese person	
Ambulance		
Operator	Shobosho desu kaji desu-ka kyukyu desu-ka?	This is the fire department. Is there a fire or do you need an ambulance?
You	Kyukyu desu	I need an ambulance (try and give details)
Operator	Juusho-wa dochira desu-ka? nani-ku, nani-shi, nani-cho, nani-chome, nan-ban, nan-go desu-ka?	What is the address? Which ward, town name number and house number?
You	"..."-ku, "..." district, "..."-chome, "..." - ban, "..."-go	
Operator	Onamae-wa?	Who's calling?
You	Watashi-no namae-wa "..." desu	My name is "... "
Operator	Denwabango-o oshiete kudasai	What's your phone number?
You	"XX" no "XXXX" no "XXXX" desu	XX-XXXX-XXXX
Fire		
Operator	Shobosho desu kaji desu-ka kyukyu desu-ka?	This is the fire department. Is there a fire or do you need an ambulance?
You	Kaji desu	There's a fire
Operator	Juusho-wa dochira desu-ka? nani-ku, nani-shi, nani-cho, nani-chome, nan-ban, nan-go desu-ka?	What is the address? Which ward, town name number and house number?
You	"..."-ku, "..." district, "..."-chome, "..." - ban, "..."-go	
Operator	Nani-ga moeteimasu-ka?	What's burning?
You	Biru desu (x)-kai dateno biruno (x) kai-ga moeteimasu	Building floor (x) of (x) floors is burning
Operator	Onamae-wa?	Who's calling?
You	Watashi-no namae-wa "..." desu	My name is "... "
Operator	Denwabango-o oshiete kudasai	What's your phone number?
You	"XX" no "XXXX" no "XXXX" desu	XX-XXXX-XXXX

❌ Hold the line of your cellular phone until an ambulance / fire engine arrives.